

#### WHAT DISINFORMATION IS?

False information that intends to mislead the receiver and that is spread with bad intentions.

Disinformation differs from misinformation in the sense that disinformation is deliberate.



#### WHY IS IMPORTANT TO FIGHT AGAINST?

### DISINFORMATION HAS THE POWER TO DECEIVE AND HARM THE POPULATION

Exposure to disinformation can result in poor judgement and in a degradation of the information quality.

Disinformation can also have numerous detrimental effects for individuals, organizations, and society at large.



IT IS IMPORTANT TO FIND EFFECTIVE WAYS TO COUNTER THE NEGATIVE CONSEQUENCES OF DISINFORMATION.



#### WHO IS AFFECTED BY DISINFORMATION?

#### MICRO-LEVEL

**Individuals** may experience confusion, anxiety, and difficulty on distinguishing between true and false information.

Exposure to disinformation can also have a durable impact on people's beliefs, attitudes, behavioural intentions, and behaviours.

#### MESO-LEVEL 🗐 🕍

**Institutions** and **organizations** may suffer from a loss of trust and credibility, harming their reputation and goals.

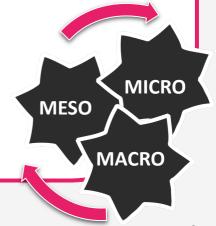
Disinformation that directly relates to an organization can even have extreme negative consequences.

#### MACRO-LEVEL The

Media, government and democracy may suffer general distrust.

Distrust can lower citizen participation and confidence on related institutions, such as government, law, science, or healthcare.

MICRO, MESO AND MACRO LEVELS
ARE INTERCONNECTED
AND CAN IMPACT EACH OTHER.







#### WHAT MEDIA LITERACY IS?

Individuals' ability to access and critically analyze and evaluate media messages, empowering them to make informed decisions about the media they consume, create, and share.



#### STUDIES ON MEDIA LITERACY INTERVENTIONS

An analysis of 103 studies of Media Literacy Interventions revealed that they were mainly conducted in the US, Europe or a combination of both, and they were mainly focused on the identification of short-term effects.

**WESTERN BIAS** 



**SHORT-TERM VS LONG TERM EFFECTS** 

80% US and Europe Asia and Africa

20%









#### STRATEGIES FOR MEDIA LITERACY INTERVENTIONS

46% Passive inoculation **22%** Active inoculation



Interventions where participants are spectators and passively receive the message (Passive) or having some form of perspective taking or role play as na disinformation creator (Active).

11% Logic-based 👪



22% Source-based



Interventions that explain the fallacious reasoning in the disinformation argumentation (Logic) or undermine the plausibility of the disinformation or the credibility of its source (Source).

2/3 Technique-based 1/3 Issue-based





Interventions that focus on the ability to identify and guard themselves against various disinformation techniques (Technique) or try to warn about a particular type of disinformation (Issue).

> **MEDIA LITERACY INTERVENTIONS COULD INCLUDE DIFFERENT STRATEGIES**

(e.g. active inoculation interventions were all technique-based)



#### WHAT DID THE INTERVENTIONS MEASURE?

#### **USER'S ASSESSMENT**

64% measured veracity measures

19% measured sharing/linking intentions

#### **SELF-PERCEIVED MEDIA LITERACY**

15% measured perceived media literacy

#### **PSYCHOLOGICAL DIMENSIONS**

33% measured beliefs and knowledge

30% measured attitudes

16% measured intentions

9% measured behaviors







# EVIDENCES FROM THESE INTERVENTIONS FOR...

**STAKEHOLDERS** 





#### **STAKEHOLDERS**

**EVIDENCE SHOWS...** 

**RECOMMENDATIONS** 

Critical thinking skills contribute to distinguish between true and false information, and to be responsible for content creation without disinformation.



Media literacy **programs** should **enhance critical thinking skills**.

Besides assessing the accuracy of truth judgement protocols should measure psychological effects such as knowledge, believes, attitudes, intentions and behaviors.



**Improve monitoring** and the **evaluation** of media literacy impacts.



#### **STAKEHOLDERS**

**EVIDENCE SHOWS...** 

**RECOMMENDATIONS** 

Comparisons among media literacy policies contribute to identify the most effective strategies in combating disinformation.

Promote **collaboration** to establish **standardized outcome measures**.

Sharing results and progress of the actions taken contributes to assess their effectiveness for informed decisions.

**Dissemination** should be **implemented through dialogue** with the various stakeholders involved.



**STAKEHOLDERS** 

**EVIDENCE SHOWS...** 

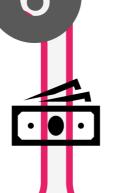
**RECOMMENDATIONS** 

Media literacy interventions are key for building a trustworthy and democratic public sphere. disinformation.



**Support and funding** the **research**, the **development**, and **implementation** of media literacy programs.

Quality journalism is crucial in combating disinformation.



Media organizations should benefit from more funds to keep up with their efforts to provide accurate, reliable, and verified information.



**STAKEHOLDERS** 

**EVIDENCE SHOWS...** 

**RECOMMENDATIONS** 

Actions conducted by libraries, adult education institutions, and higher education, have shown positive results in countering misinformation.

**Support and expansion** of **formal** and **informal initiatives** for different ages.



## HOW TO STRENGTHEN MEDIA LITERACY INTERVENTIONS

Considering the lingering impact of disinformation, since using real disinformation in experimental research could inadvertently contribute to the perpetuation of false beliefs among the participants.

Defining strategies addressed to diverse targets in the overcoming of disinformation.

Developing monitor and evaluation protocols for collecting empirical data on the impact



